



# Kids Birthday Party Booking

## Terms and Conditions

### **Cancellation Policy:**

- Cancellation with a full refund will be permitted up to 5 working days prior to your party date.
- If cancellation for a booking occurs less than 5 working days prior to the birthday party the full payment will be retained.
- Any changes required to bookings must be made 72 hours before the birthday party date to be accepted.
- Birthday parties must be paid in full at the time of booking.

### **Important Info:**

- Birthday parties need to be booked 72 hours before the required date.
- Additional adults accompanying children to parties can purchase their ticket at a discounted rate when booking in a birthday party. All guests must have a valid ticket to enter.
- Additional adult tickets only includes entry into the attraction and does not include food options.
- Balloons are not permitted on site for birthday parties.
- Birthday parties are only available on weekends during non-peak periods – check the calendar when booking availability!

### **Terms and Conditions of Entry** must also be adhered to including:

- No child or children aged 15 or under will be admitted to the Attraction unless they are accompanied by an adult who shall be 18 years.
- The consumption of intoxicating liquors is not permitted anywhere in the Attraction.
- The climbing of or standing upon railings, barriers or structures is strictly prohibited.
- Smoking is strictly prohibited anywhere in WILD LIFE Sydney Zoo.

For our full conditions of entry visit:

<https://www.wildlifesydney.com.au/terms-and-conditions/>